



CONFIDENTIAL CONTRACT SUMMARY



Otis

A United Technologies Company

Product Category: **Elevator and Escalator Maintenance**

Getting Started: Contact Thomas DiZio, National Account Manager with Otis Elevator Company. He may be reached at (239) 919-4725 or at thomas.dizio@otis.com.
or
Contact your dedicated Horizon Account Director at (866) 531-3053.

Agreement Period: The agreement is effective through October 22, 2012.

Supplier Contact: **Thomas DiZio**
National Account Manager
Otis Elevator Company
178 Society Court
Marco Island, FL 34145
Phone: (239) 642-6577
Mobile: (239) 919-4725
Email: thomas.dizio@otis.com

*To utilize this agreement, contact **Thomas DiZio of Otis Elevator** at the numbers listed above, or contact your dedicated Horizon Account Director at (866) 531-3053.*

Payment Terms: Per the Otis Maintenance Agreement (IMA). Participants that prepay under an IMA on an annual basis shall receive an additional 3% discount.

Agreement Summary:

Otis Elevator offers a discount structure and pricing advantages exclusive to the member institutions of Horizon Resource Group. Up to 8% discount for current Otis Elevator customer who renew their current service agreement.

Otis Elevator Co., a wholly owned subsidiary of United Technologies Corporation, is the world's largest manufacturer, installer, and service provider of elevators, escalators, moving walkways and other horizontal transportation systems.

The Otis Maintenance Management System — OMMS

OMMS stands as the industry's only usage-based preventive maintenance delivery system.

The Otis Maintenance Management System — OMMS — measures your equipment's actual usage, and combines this information with a wealth of statistical data to customize the ideal maintenance program for your elevators.

e*Service

Instant online access to important information about your elevator system, and the ability to place and track service calls — 24 hours a day.

e*Service gives you the information you want when you want it. It gives you control and confidence in the service of your building's elevators, escalators and moving walks.

Simple to use, e*Service is Internet-based and gives you instant online access to important information about your elevator system, as well as the ability to place and track service calls - 24 hours a day. Now more than ever, you can have greater control over your elevator service.

More company information is available on the Otis Elevator Company website at www.Otis.com.

For additional contract details, contact your dedicated Horizon Account Director at 1-866-531-3053.